

Milstein ED Transfers to The Allen Hospital Script

Ideally this conversation should take place at the point of registration...details as follows below in the event that we need to make the transfer:

1. AT REGISTRATION:

"Hi Mr. Smith, my name is (), I will be taking some information from you in order for you to be registered while you are waiting to see one of our care team members. If it is determined that we need to admit you and depending on the service needed, the first available bed will be assigned to you. This can happen either here on site or at our uptown branch, The Allen Hospital, only a few minutes from here" (See FAQ below)

2. DECISION TO ADMIT:

"Hi Mr. Smith...how are you feeling?...Based on the results of your blood work (insert any other test results), we will need to do some additional testing and we will need to admit you to one of our inpatient beds. We have one ready for you at our uptown campus, just a few minutes away. You will be admitted under our Columbia medical team in a beautiful environment at The Allen Hospital"

FAQs

How far is it? 8 minute drive from here 5 stops on the train A or 1 train

Will my doctors follow me there?

Yes, our Columbia team will continue to follow you there

Will my relatives be able to visit me?

Yes! And you can designate a support person who can have access to visit with you 24hrs

How will I get back home?

Our team of social workers will evaluate the need for your home care and discharge transportation if you do not have someone to pick you up